

# SAMURAI



## Investor Complaints Data for the month ended on February 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Stock Exchanges	0	0	0	0	0		0
4	Depositories	0	0	0	0	0		0
5	Other Sources (if any)	0	0	0	0	0		0
6	<b>Grand Total</b>	0	0	0	0	0		0

**Trend of monthly disposal of complaints**

<b>SN</b>	<b>Month</b>	<b>Carried forward from month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	April 2021	0	0	0	0
2	May 2021	0	0	0	0
3	June 2021	0	0	0	0
4	July 2021	0	0	0	0
5	July 2021	0	0	0	0
6	August 2021	0	0	0	0
7	September 2021	0	0	0	0
8	October 2021	0	0	0	0
9	November 2021	0	0	0	0
10	December 2021	0	0	0	0
11	January 2022	0	0	0	0
12	February 2022	0	0	0	0
13	March 2022	0	0	0	0
14	April 2022	0	0	0	0
15	May 2022	0	0	0	0
16	June 2022	0	0	0	0
17	July 2022	0	0	0	0
18	August 2022	0	0	0	0
19	September 2022	0	0	0	0
20	October 2022	0	0	0	0
21	November 2022	0	0	0	0
22	December 2022	0	0	0	0
23	January 2023	0	0	0	0
24	February 2023	0	0	0	0
25	March 2023	0	0	0	0
26	April 2023	0	0	0	0
27	May 2023	0	0	0	0
28	June 2023	0	0	0	0
29	July 2023	0	0	0	0
30	August 2023	0	0	0	0
31	September 2023	0	0	0	0
32	October 2023	0	0	0	0
33	November 2023	0	0	0	0
34	December 2023	0	0	0	0
35	January 2024	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
	<b>Grand Total</b>	0	0	0	0